

REFUND POLICY

Refunds for event tickets and booking deposits

Event tickets and booking deposits are refundable up until 72 hours prior to the date of the event or reservation.

Please keep your receipt or proof of purchase handy in case of a return request.

To start a return, you can contact us at +9198845 79214/98450 99246

Refunds

We will notify you once we've received your return request, and let you know if the refund was approved or not. If approved, you'll be automatically refunded on your original payment method. Please remember it can take about 5-7 working days for your bank or credit card company to process and post the refund too.

Damages and issues

Please inspect your order upon reception and contact us immediately if the purchase is incorrect or you received the wrong item, so that we can evaluate the issue and make it right.

Exceptions / non-returnable items

Certain types of items cannot be returned, like perishable goods (such as food) or custom products (such as special orders or personalized items). Please get in touch if you have questions or concerns about your specific item.